

Only 19% of Italians use e-government - OECD

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Italy continues to lag behind the rest of the world in the uptake of online public services, with only Chile registering worse e-government uptake indicators. The OECD's Government at a Glance report surveyed 20 of the world's major economies and found that only 19 percent of Italians use the internet to interact with public authorities and use resources available online, compared with an OECD average of 50 percent. In fact, the figures in most EU countries are more than double the Italian rate, headed by France (61 percent) and followed by Germany (51 percent), Spain (45 percent) and the UK (45 percent).

In terms of e-procurement, Italy also registered some of the lowest indicators, with only 15 percent of Italian companies using electronic channels to access tender documents and specifications, against a figure of 43 percent in Ireland and an OECD average of 25 percent.